

## HPE Foundation Care 24x7 Service

Extended service agreement - parts and labour - 3 years - on-site - 24x7 - response time: 4 h - for P/N: JG735A#ABB - JG735AR

Group Manufacturer Manufacturer item no. Network Service & Support HPE U7SN5E



## Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

## Main features

Product Description	HPE Foundation Care 24x7 Service - extended service agreement - 3 years - on-site
Туре	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: JG735A#ABB, JG735AR

## Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: 4 hours - availability: 24 hours a day / Monday-Sunday   Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday- Sunday   Technical support - remote diagnosis - 3 years   Product info support - web knowledge base access - 3 years   New releases update - 3 years
	Compatibility Information
Designed For	P/N: JG735A#ABB, JG735AR

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