

# HPE Foundation Care Exchange Service

Extended service agreement - replacement - 3 years - shipment - 24x7 - response time: 4 h - for P/N: JH049AR

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	U8EL6E



## Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

## Main features

Product Description	HPE Foundation Care Exchange Service - extended service agreement - 3 years - shipment
Type	Extended service agreement
Service Included	Replacement
Location	Shipment
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: JH049AR

## Extended details

	<b>General</b>
Service Included	Replacement
Location	Shipment
Full Contract Period	3 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	<b>Details</b>
Service & Support	Extended service agreement - replacement - 3 years - shipment - response time: 4 hours - availability: 24 hours a day / Monday-Sunday   Technical support - remote diagnosis - 3 years   Technical support - phone consulting - 3 years - availability: 24 hours a day / Monday-Sunday   New releases update - 3 years
	<b>Compatibility Information</b>
Designed For	P/N: JH049AR

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