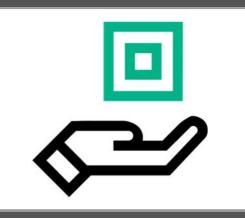


HPE Foundation Care Call-To-Repair Service

Extended service agreement - parts and labour - 3 years - on-site - 24x7 - repair time: 6 hours - for P/N: JG875A#AC3 - JG875A#AC4

Group Manufacturer Manufacturer item no. Network Service & Support HPE U7RV9E



Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products.

Main features

HPE Foundation Care Call-To-Repair Service - extended service agreement - 3 years - on-site
Extended service agreement
Parts and labour
On-site
3 years
6 hours
24 hours a day / 7 days a week
P/N: JG875A#AC3, JG875A#AC4

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Repair Time	6 hours
Service Availability	24 hours a day / 7 days a week
	Details
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - repair time: 6 hours (distance from customer site - 80 km) - availability: 24 hours a day / Monday- Sunday Extended service agreement - parts and labour - 3 years - on-site - repair time: 8 hours (distance from customer site - 160 km) - availability: 24 hours a day / Monday-Sunday Technical support - phone consulting - 3 years - response time: 2 hours - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 3 years New releases update - 3 years Product info support - web knowledge base access - 3 years



Compatibility Information

Designed For

P/N: JG875A#AC3, JG875A#AC4

Technical data © 1WorldSync. Subject to technical modifications and errors.