

# HP Electronic HP Care Pack Active Care Next Business Day Hardware Support with Accidental Damage Protection

Extended service agreement - parts and labour - 4 years - on-site - 9x5 - response time: NBD - for Chromebook 11 G8 - 11 G9 - 11A G8 - 11MK G9; Chromebook Enterprise 14 G7; Chromebook x360



Group	Service & Support
Manufacturer	HP
Manufacturer item no.	U50XSE

## Description

Hewlett-Packard takes great care of its customers - that's why it provides you with reliable and high-class service to make you feel comfortable whenever you buy HP products. The company offers a full range of services and supports to make you feel even more comfortable.

## Main features

Product Description	Electronic HP Care Pack Active Care Next Business Day Hardware Support with Accidental Damage Protection - extended service agreement - 4 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	Chromebook 11 G8 Education Edition, 11 G9 Education Edition, 11A G8 Education Edition, 11MK G9 Education Edition, 14 G6, 14 G7, 14A G5; Chromebook Enterprise 14 G7, 14A G5; Chromebook x360 11 G3 Education Edition, 11 G4 Education Edition, 11MK G3 Education Edition

## Extended details

	<b>General</b>
Service Included	Parts and labour
Location	On-site
Full Contract Period	4 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	<b>Details</b>

Service & Support

Extended service agreement - parts and labour - 4 Years - on-site - response time: NBD - availability: 9 hours a day / Monday-Friday | Technical support - remote diagnosis - 4 Years | Technical support - remote firmware update - 4 Years | Accidental damage coverage - 4 Years

**Compatibility Information**

Designed For

HP Chromebook 11 G8 Education Edition, 11 G9 Education Edition, 11A G8 Education Edition, 11MK G9 Education Edition, 14 G6, 14 G7, 14A G5 | HP Chromebook Enterprise 14 G7, 14A G5 | HP Chromebook x360 11 G3 Education Edition, 11 G4 Education Edition, 11MK G3 Education Edition

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