

# HP Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention

Extended service agreement - parts and labour - 3 years - on-site - 9x5 - response time: NBD - for LaserJet Managed MFP M630hm; LaserJet Managed Flow MFP M630hm - MFP M630zm - MFP M830zm



Group	Output Service & Support
Manufacturer	HP
Manufacturer item no.	U8HM5E

## Description

The Electronic HP Care Pack Services (e-Care Pack) capability allows you to order, receive, update, and activate a wide range of valuable HP Care Pack Services over the Internet. Administered through the HP Services Network (CSN), it is a fast and simple process that enables immediate registration and service activation.

## Main features

Product Description	Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	LaserJet Managed MFP M630hm; LaserJet Managed Flow MFP M630hm, MFP M630zm, MFP M830zm

## Extended details

<b>General</b>	
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
<b>Details</b>	
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: next business day - availability: 9 hours a day / Monday-Friday   Defective media retention - 3 years

## Compatibility Information

Designed For

HP LaserJet Managed MFP M630hm | HP LaserJet Managed Flow MFP M630hm,  
MFP M630zm, MFP M830zm

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