

# HPE Foundation Care 24x7 Service Post Warranty

Extended service agreement - parts and labour - 2 years - on-site - 24x7 - response time: 4 h - for P/N: JG296A#ABA - JG296A#ABH - JG296A#B8X - JG296AR - JG296AR#ABH - JG555A - JG555A#B8X - JG555AR

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	HA6F8PE



## Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

## Main features

Product Description	HPE Foundation Care 24x7 Service Post Warranty - extended service agreement - 2 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: JG296A, JG296A#ABA, JG296A#ABB, JG296A#ABH, JG296A#B8X, JG296AR, JG296AR#ABH, JG555A, JG555A#B8X, JG555AR

## Extended details

	<b>General</b>
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
	<b>Details</b>
Service & Support	Extended service agreement - parts and labour - 2 years - on-site - response time: 4 h - availability: 24 hours a day / Monday-Sunday ; Technical support - phone consulting - 2 years - response time: 2 h - availability: 24 hours a day / Monday-Sunday ; Technical support - remote diagnosis - 2 years ; Product info support - web knowledge base access - 2 years ; New releases update - 2 years

### Compatibility Information

Designed For

P/N: JG296A, JG296A#ABA, JG296A#ABB, JG296A#ABH, JG296A#B8X, JG296AR, JG296AR#ABH, JG555A, JG555A#B8X, JG555AR

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