

# HPE Foundation Care 24x7 Service with Comprehensive Defective Material Retention

Extended service agreement - parts and labour - 5 years - on-site - 24x7 - response time: 4 h - for P/N: JL741A - R0X27A

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	HR7X8E



## Description

HPE Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

## Main features

Product Description	HPE Foundation Care 24x7 Service with Comprehensive Defective Material Retention - extended service agreement - 5 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week
Designed For	P/N: JL741A, R0X27A

## Extended details

### General

Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	4 hours
Service Availability	24 hours a day / 7 days a week

### Details

Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: 4 h - availability: 24 hours a day / Monday-Sunday   Technical support - phone consulting - 5 years - response time: 2 h - availability: 24 hours a day / Monday-Sunday   Technical support - remote diagnosis - 5 years   Product info support - web knowledge base access - 5 years   New releases update - 5 years   Comprehensive defective material retention - 5 years
-------------------	---

## Compatibility Information

Designed For

P/N: JL741A, R0X27A

Technical data © 1WorldSync. Subject to technical modifications and errors.