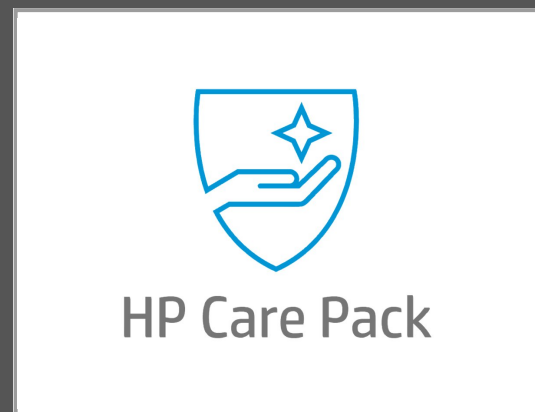


HP Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention

Extended service agreement - parts and labour (for 2 rolls) - 2 years - on-site - 9x5 - response time: NBD - for DesignJet Z6dr - Z6dr PostScript - Z6dr PostScript with V-Trimmer



Group	Output Service & Support
Manufacturer	HP
Manufacturer item no.	U9ZE1E

Description

Increase equipment availability and productivity with high-quality onsite and remote support for your HP hardware, as well as selected multivendor equipment. This flexible HP Care Pack packaged service covers desktops, workstations, servers, notebooks and laptops, network equipment, and printing.

Main features

Product Description	Electronic HP Care Pack Next Business Day Hardware Support with Defective Media Retention - extended service agreement - 2 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Covered Configurations	2 rolls
Designed For	DesignJet Z6dr, Z6dr PostScript, Z6dr PostScript with V-Trimmer

Extended details

	General
Service Included	Parts and labour
Location	On-site
Full Contract Period	2 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Covered Configurations	2 rolls

Details

Service & Support

Extended service agreement - parts and labour - 2 years - on-site - response time: NBD - availability: 9 hours a day (8:00 AM - 5:00 PM) / Monday-Friday | Technical support - remote diagnosis - 2 years | Defective media retention - 2 years

Compatibility Information

Designed For

HP DesignJet Z6dr, Z6dr PostScript, Z6dr PostScript with V-Trimmer

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