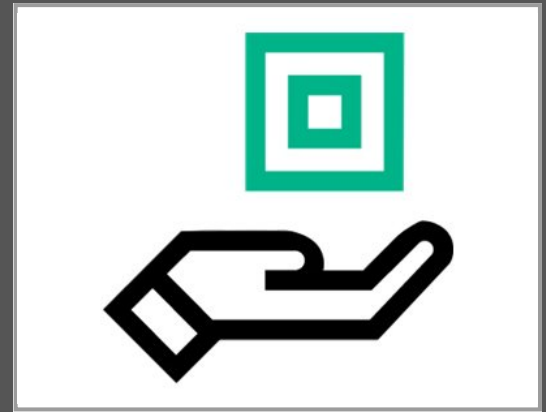


# HPE Foundation Care Next Business Day Exchange Service

Extended service agreement - replacement - 3 years - shipment - 9x5  
 - response time: NBD - for HPE Aruba AP-318 (EG) - AP-318 (IL) - AP-318 (JP) - AP-318 (RW) - AP-318 (US)

Group	Network Service & Support
Manufacturer	HPE
Manufacturer item no.	HA9J7E



## Description

HP Foundation Care Service (HP Foundation Care) is composed of comprehensive hardware and software services aimed to help increase the availability of your IT infrastructure. HP technical resources work with your IT team to help you resolve hardware and software problems with HP and selected third-party products. For hardware products covered by HP Foundation Care, the service includes remote diagnosis and support, as well as onsite hardware repair if it is required to resolve an issue.

## Main features

Product Description	HPE Foundation Care Next Business Day Exchange Service - extended service agreement - 3 years - shipment
Type	Extended service agreement
Service Included	Replacement
Location	Shipment
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	HPE Aruba AP-318 (EG), AP-318 (IL), AP-318 (JP), AP-318 (RW), AP-318 (US)

## Extended details

	<b>General</b>
Service Included	Replacement
Location	Shipment
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
	<b>Details</b>
Service & Support	Extended service agreement - replacement - 3 years - shipment - response time: NBD - availability: 9 hours a day / Monday-Friday   Technical support - remote diagnosis - 3 years   Technical support - phone consulting - 3 years - availability: 24 hours a day / Monday-Sunday   New releases update - 3 years   Product info support - web knowledge base access - 3 years

### Compatibility Information

Designed For

HPE Aruba AP-318 (EG), AP-318 (IL), AP-318 (JP), AP-318 (RW), AP-318 (US)

Technical data © 1WorldSync. Subject to technical modifications and errors.